

24 January 2025

Ms Sarah Bendall
First Assistant Ombudsman
National Student Ombudsman
GPO Box 442
CANBERRA ACT 2601

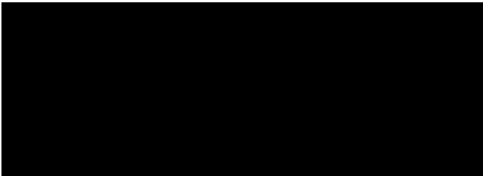
Dear Ms Bendall

I refer to your letter dated 5 December 2024 proposing arrangements to manage the relations between our organisations regarding the National Student Ombudsman scheme.

My office has reviewed the proposed arrangements set out in your letter and I can confirm the arrangements are acceptable to this office and can commence on 1 February 2025.

I understand there have already been several discussions between our offices in relation to the operation of the scheme and the transitional arrangements.

Your sincerely



David Robinson
DEPUTY OMBUDSMAN