Office of the Ombudsman

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30 January 2025

Ms Sarah Bendall First Assistant Ombudsman National Student Ombudsman GPO Box 442 Canberra ACT 2601

Dear Ms Bendall

Managing National Student Ombudsman NSO) – Tasmanian Ombudsman (TAS Ombudsman) Relations

I refer to your letter dated 20 January 2025 to establish arrangements to manage relations between our organisations within the higher education sector.

I confirm that the conditions contained within your aforementioned letter are acceptable and this letter constitutes an Exchange of Letters between our two agencies. I further confirm that a copy of this Exchange of Letters be published to our respective websites.

Yours sincerely,



Richard Connock

OMBUDSMAN